

All times are listed in British Summer Time (BST).

MONDAY, OCTOBER 17

14:00 – 17:00	Hotel Futures Workshop (Invited Hoteliers)	Bayes Centre
18:00 – 19:30	Scottish Welcome Reception	Edinburgh Castle

TUESDAY, OCTOBER 18

09:00 – 09:30	Welcome Coffee – Exhibits Open	Atrium
09:30 – 09:45	<p>Welcome to the 2022 HTNG Conference</p> <ul style="list-style-type: none"> • Chip Rogers, President & CEO, AHLA <p>After a two-year COVID hiatus, HTNG is delighted to be back in Europe. The HTNG you know and love is still the same, but now bigger and better through the merger with the American Hotel & Lodging Association (AHLA). AHLA's CEO, Chip Rogers, will kick off this year's conference and provide more insight into the merger.</p>	Edinburgh Suite
09:45 – 10:15	<p>Kate Nicholls, CEO Hospitality UK 1:1 with Chip Rogers, CEO AHLA</p> <ul style="list-style-type: none"> • Kate Nicholls, CEO, Hospitality UK • Chip Rogers, President & CEO, AHLA <p>Hospitality Trade Associations play an important role globally in the success of our industry. In this session you will hear from the CEOs of two of the largest associations – UK Hospitality and the American Hotel & Lodging Associations – about many similar opportunities and challenges we face, and how we can help each other.</p>	Edinburgh Suite
10:15 – 10:45	<p>Keith Barr, CEO InterContinental Hotel Group 1:1 with Chip Rogers, CEO AHLA</p> <ul style="list-style-type: none"> • Keith Barr, CEO, InterContinental Hotel Group • Chip Rogers, President & CEO, AHLA <p>The fireside chat led by Chip Rogers continues with the CEO of one of the world's largest and historic hotel companies, IHG Hotels & Resorts.</p>	Edinburgh Suite
10:45 – 11:30	Break – Exhibits Open	Atrium

11:30 – 12:15	<p>Sustainability: Technology's Role</p> <ul style="list-style-type: none"> • Kevin Carey, COO, AHLA (Moderator) • Alok Dixit, General Manager – London Marriott Hotel Regents Park, Marriott International • Paulina Godfrey, Sr. Director Energy & Environment EMEA, Hilton • Glenn Mandziuk, CEO, Sustainable Hospitality Alliance <p>Sustainable practices are critical for the health of our planet and support of our communities, but it is also good for business. More and more guests are choosing hotels that are working to reduce carbon emissions and pursuing sustainable functions such as energy efficiency, water conservation, waste reduction and more. This panel will share some of the best practices being developed by some of the world's largest hotel brands.</p>		Edinburgh Suite
12:15 – 13:00	<p>ForWard: Woman Advancing Hospitality</p> <ul style="list-style-type: none"> • Katie Moore, VP, Conventions & Events, AHLA (Moderator) • Julie Grieve, CEO, Criton • Leah Hutcheon, CEO, Appointedd • Dan Kornick, CIO, Loews Hotels • Dale MacPhee, General Manager, Waldorf Astoria Edinburgh – The Caledonian 		Edinburgh Suite
13:00 – 14:15	Lunch		One Square Brasserie
14:15 – 15:00	<p>Shiji Sponsored Session</p> <ul style="list-style-type: none"> • Jonathan Davison, UK Sales Director, Shiji Group 	<p>Key Payments-Related Trends and Opportunities for the Hotel Sector</p> <ul style="list-style-type: none"> • Martin Koderisch, Principal, Edgar, Dunn & Company 	Melville Suite Braemar Room
15:15 – 16:15	<p>Accor's FAST Cybersecurity Program</p> <ul style="list-style-type: none"> • Badi Ibrahim, Head of Hotels IT Security, Accor 	<p>Express PMS Integrations</p> <ul style="list-style-type: none"> • Sandy Angel, Senior Director, Technology & Information, AHLA <p>PMS Integrations Made Easy! – Learn how hoteliers are connecting with new innovative partners in record speed using the newly released HTNG Express PMS Specification.</p>	Melville Suite Braemar Room
16:30 – 17:15	<p>Adyen Sponsored Session</p> <ul style="list-style-type: none"> • Fleur Bestemann, Growth Manager – Hospitality, Adyen • Henrietta Wooldridge, Program Manager, Adyen 	<p>Pitchfest: Traveltech for Scotland</p> <ul style="list-style-type: none"> • Joshua Ryan-Saha, Director, Traveltech for Scotland 	Melville Suite Braemar Room
17:15 – 18:45	Networking Reception – Exhibits Open		Atrium

WEDNESDAY, OCTOBER 19

08:30 – 09:00	Welcome Coffee – Exhibits Open	Atrium
09:00 – 09:45	<p>Artificial Intelligence: Unlocking the Opportunity</p> <ul style="list-style-type: none"> • Dr. Michael Rovatsos, Professor of AI, Deputy Vice Principal of Research, University of Edinburgh <p>While AI has great potential to transform customer experience, service management and operations in the hospitality sector, understanding how it can be used to generate tangible business value in practice remains a challenge for many. This session will focus on discussing the business opportunities AI may unlock based on an informed understanding and realistic appraisal of the maturity of the full range of currently available AI technologies, from market platforms and recommendation systems to smart interfaces, chatbots and robots.</p>	Edinburgh Suite
09:45 – 10:30	<p>The National Robotarium and the UK Robotics Landscape</p> <ul style="list-style-type: none"> • Stewart Miller, CEO, The National Robotarium <p>The hospitality industry has been reluctant to embrace robotics. In the use cases so far, such as delivery robots or robotic bartenders, they have been more of a novelty than practical tools. However, labor shortages across the globe are forcing us to take another look. In this session, Stewart Miller, CEO of The National Robotarium, will share the latest ideas on practical applications of robots in hospitality.</p>	Edinburgh Suite
10:30 – 11:15	Break – Exhibits Open	Atrium
11:15 – 12:00	<p>The Digital Customer Journey Balancing Digital, Physical and Personal</p> <ul style="list-style-type: none"> • Phil Le-Brun, Enterprise Strategist, Amazon Web Services • Ian Millar, Manager of Institute of Business Creativity & Senior Lecturer, École hôtelière de Lausanne • Carla Milovanov, SVP Global Technology & Customer Services, Accor • Jane Pendlebury, CEO, HOSPA 	Atrium
12:00 – 12:45	<p>How Can Tech Stop Human Trafficking?</p> <ul style="list-style-type: none"> • Chip Rogers, President & CEO, AHLA (Moderator) • Filippo Capaldi, Detective Superintendent, Scotland Police <p>Human trafficking is a global scourge that requires a global solution. The hospitality industry has been leading on this effort thanks to its deep commitment to eradicating trafficking through the No Room for Trafficking campaign. Learn from representatives of law enforcement, NGOs and the industry about this issue, as well as ways we can leverage technology and innovation to prevent and respond to human trafficking around the world.</p>	Edinburgh Suite
12:45 – 13:00	Break – Exhibits Open	Atrium

13:00 – 14:15	Lunch and Special Keynote Speaker Reaching for the Stars – the Power of a Crazy Dream <ul style="list-style-type: none"> • <u>Dr. Maggie Aderin-Pocock</u>, <i>Space Scientist and Educator</i> 	Edinburgh Suite
14:15 – 15:00	IT Leadership Panel <ul style="list-style-type: none"> • <u>Chip Rogers</u>, <i>President & CEO, AHLA (Moderator)</i> • <u>Floor Bleeker</u>, <i>Group CTO, Accor</i> • <u>Bryan Hammer</u>, <i>Vice President of IT, Belmond Hotels</i> • <u>Riko van Santen</u>, <i>CIO, Kempinski Hotels S.A.</i> 	Edinburgh Suite
15:10 – 16:10	Bon Voyage in the Exhibit Hall	Atrium

Sessions and timings are subject to change. Current agenda is as of August 12, 2022.

