



AGENDA

TUESDAY, 8 APRIL 🐎

14:00 – 18:00	Registration Open	Ballroom Foyer
18:00 – 19:30	Opening Reception	Rotunda Lawn and Bar

WEDNESDAY, 9 APRIL >> General Session

08:00 – 17:30	Registration Open	Ballroom Foyer
08:30 - 09:00	Welcome Coffee – Exhibits Open	Chadra 3
09:00 – 09:10	Welcome Remarks	Chadra 1 & 2
09:10 – 09:30	Hospitality Innovation at the Crossroads of Leadership and Technology	Chadra 1 & 2
09:30 – 09:35	Sponsor Speaker – CNN	Chadra 1 & 2
09:35 – 10:20	Speeding Toward the Digital Horizon: Insights from Top Hotel IT Leaders	Chadra 1 & 2
10:20 – 10:50	Break – Exhibits Open	Chadra 3
10:50 – 11:20	Tech Beyond Borders: Meeting the Needs of Outbound Chinese Travelers	Chadra 1 & 2
11:20 – 11:25	Sponsor Speaker – ANTlabs	Chadra 1 & 2
11:25 – 11:45	NextGen Wireless: Transformative Innovations and Strategic Value for Hospitality	Chadra 1 & 2
11:45 – 12:00	Key Announcement and Afternoon Briefing	Chadra 1 & 2
12:00 – 13:15	Lunch	Niche
13:15 – 14:30	Digital Identity: A Game-Changer for Hospitality	Chadra 1 & 2
14:30 – 15:15	Break – Exhibits Open	Chadra 3

WEDNESDAY, 9 APRIL >> Afternoon Breakouts

		15:15	16:00	16:15
Pa	athumma	Accelerating Vendor-PMS Connectivity with HTNG Express	Break – Exhibits Open	HTNG APAC Community of Interest Meeting
:	Sarocha	More Than Wi-Fi: The Power of Smart Hotel Networks	Break - Exhibits Open	

WEDNESDAY, 9 APRIL >> Evening Networking

17:00 – 18:00	Drinks and Networking in the Exhibit Hall	Chadra 3
18:00 – 19:00	Free Time	
19:00 – 21:00	Dinner	Niche

THURSDAY, 10 APRIL >> General Session

08:30 – 13:00	Registration Open	Ballroom Foyer
08:30 - 09:00	Welcome Coffee – Exhibits Open	Chadra 3
09:00 - 09:05	Welcome Back	Chadra 1 & 2
09:05 – 09:25	HTNG Update: Workgroups, Communities, and the Global Technology 100	Chadra 1 & 2
09:25 – 09:35	Sponsor Speaker – ELKO EP	Chadra 1 & 2
09:35 – 10:05	Tech Game Changers for the Future of Travel	Chadra 1 & 2
10:05 – 10:35	Break – Exhibits Open	Chadra 3
10:35 – 11:05	Bridging the Gap: Advancing Technology and Talent in Hospitality	Chadra 1 & 2
11:05 – 11:10	Sponsor Speaker – Samsung	Chadra 1 & 2
11:10 – 11:55	Transforming Hospitality with Generative Al	Chadra 1 & 2
11:55 – 12:00	Closing Remarks	Chadra 1 & 2
12:00 – 13:00	Closing Lunch	Niche



WEDNESDAY, 9 APRIL 🐎

Hospitality Innovation at the Crossroads of Leadership and Technology

Ted Horner E. HORNER & ASSOCIATES (MODERATOR)

Manish Nambiar KEMPINSKI HOTELS Riko van Santen KEMPINSKI HOTELS

Join a dynamic fireside chat with the General Manager and Regional Vice President, Manish Nambiar of Siam Kempinski Bangkok, alongside Kempinski's Corporate CIO, Riko van Santen, as they share insights into the intersection of technology and leadership in luxury hospitality. Explore how the Kempinski brand leverages cutting-edge innovations to enhance guest experiences, streamline operations, and adapt to the evolving demands of the global traveler. This engaging discussion offers a rare glimpse into the strategies shaping the future of hotel technology from both operational and corporate perspectives.

Speeding Toward the Digital Horizon: Insights from Top Hotel IT Leaders

Terence Ronson PERTLINK LIMITED (MODERATOR) **Winnie Ho** MGM MACAU & MGM COTAI

Michael Garcia Hong Kong & Shanghai Hotels
Ashish Kale Marriott International

Join us for an engaging panel discussion featuring senior executives from three leading hotel chains. These industry titans will share insights, challenges, and triumphs as they navigate the ever-evolving landscape of hotel technology. From leveraging data-analytics to enhance guest experiences to implementing cutting-edge solutions for operational efficiency, this session will offer valuable perspectives on harnessing technology to drive innovation and stay ahead in the competitive hospitality market. Discover how these visionary leaders are shaping the future of hospitality through strategic technological advancements and collaborative industry partnerships.

Tech Beyond Borders: Meeting the Needs of Outbound Chinese Travelers

Jing Zhu China Hospitality Technology Alliance

Explore how hotels outside China can adapt their technology offerings to cater to the unique preferences of Chinese travelers. This session will cover key trends such as mobile payment integration, localized digital experiences, and leveraging social media platforms like WeChat and Xiaohongshu. Gain insights into tailoring tech strategies to enhance guest satisfaction and capture this growing market segment.

NextGen Wireless: Transformative Innovations and Strategic Value for Hospitality

Jack Taljaard wireless broadband alliance

Join us for an insightful session with a representative from the Wireless Broadband Alliance (WBA) as we delve into the forefront of wireless technology advancements and their commercial impact on the hospitality industry. This session will provide a high-level overview of the Wi-Fi Roadmap and will be followed in the afternoon with a breakout session where those interested can dig into more detail and ask questions.



WEDNESDAY, 9 APRIL >> continued

Digital Identity: A Game-Changer for Hospitality

David Sjolander Ahla Jacques van Benecke druk holdings & investments

Annet Steenbergen eu digital wallet consortium/circletree Ltd Michael Zureik sita

This presentation will dive into the groundbreaking Digital Identity ecosystem that is being developed by the EU and other organizations, such as IATA and SITA. We will explore its potential transformative impact on the digitalization of the hotel industry. The discussion will be about the implications for data privacy, efficiency, and customer experience.

Accelerating Vendor-PMS Connectivity with HTNG Express

Sandy Angel AHLA

Join us to explore how adopting HTNG Express can streamline integration efforts, foster collaboration between vendors and PMS providers, and drive innovation within the hospitality sector. In addition to learning about the benefits of HTNG Express, we'll also discuss what's next for this team and how we can continue driving progress in vendor-PMS connectivity.

More Than Wi-Fi: The Power of Smart Hotel Networks

Dayna Kully 5thgenwireless (Moderator) Konstantinos Desis accor Hannah Greenberg eleven software Ashish Kale Marriott International Aime Musonerwa Kempinski hotels

In today's hyper-connected world, hotel networks are no longer just about providing fast Wi-Fi – they are the backbone of a seamless guest experience, operational efficiency, and new revenue opportunities. This panel brings together industry leaders to explore how next-generation connectivity solutions are transforming the hospitality landscape.

HTNG APAC Community of Interest Meeting

Sandy Angel Ahla Winnie Ho MGM MACAU & MGM COTAI

Ted Horner E. HORNER & ASSOCIATES David Sjolander Ahla

Join fellow hospitality technology professionals in Asia-Pacific for this interactive session to strengthen regional connections, discuss pressing industry topics, and help shape future HTNG Asia-Pacific Conferences. This group provides a platform to exchange insights, identify key challenges, and collaborate on initiatives that drive innovation and progress in the region. Don't miss this opportunity to contribute to the community and expand your network!

THURSDAY, 10 APRIL 🐎

HTNG Update: Workgroups, Communities, and the Global Technology 100

Sandy Angel AHLA David Sjolander AHLA

Stay up to date on the latest developments at HTNG! This session will provide an overview of the association's ongoing initiatives, including active workgroups tackling key industry challenges, growing communities of interest fostering collaboration, and the progress of the Global Technology 100. Learn how these efforts are shaping the future of hospitality technology and how you can get involved.

Tech Game Changers for the Future of Travel

Liz Ortiguera BRIDGE XP ADVISORY

Dive into the transformative impact of emerging technologies on the travel and tourism sector through the lens of the World Travel & Tourism Council's latest Tech Game Changers Report. This presentation explores groundbreaking innovations like artificial intelligence, blockchain, digital identities, and sustainable aviation, highlighting their potential to revolutionize booking, operations, and personalized travel experiences. Gain insights into the role of technology in driving sustainable tourism practices and the policy implications critical to industry stakeholders. Discover how these trends are poised to reshape the future of travel while fostering innovation and sustainability.

Bridging the Gap: Advancing Technology and Talent in Hospitality

Martin Bookallil BOOKALLIL ADVISORY Andrew Chan ACI HR SOLUTIONS

The hospitality industry's slower tech adoption presents a unique opportunity to rethink its approach to innovation and talent. While financial pressures and cautious decision-making have played a role, the real challenge lies in empowering internal IT teams to navigate areas like cybersecurity and digital transformation.

This session explores how a culture of continuous learning and collaboration can balance the fresh perspectives of external hires with the passion and institutional knowledge of internal leaders. Discover actionable strategies to close the technology gap, boost operational efficiency, and deliver next-level guest experiences in a rapidly evolving digital landscape.

Transforming Hospitality with Generative Al

Terence Ronson Pertlink Limited (Moderator)

Tristan Gadsby Alliants

Eric Wong INFOR Vijesh Yoganathan CANARY TECHNOLOGIES

Join our expert panel as they delve into the transformative impact of AI on the hospitality industry. This session will highlight products and services in production using generative AI to enhance guest experiences, streamlining operations, and driving efficiency. Gain valuable insights on the practical uses of AI, and learn how to integrate these cutting-edge technologies into your own operations to stay ahead of the competitive hospitality landscape.

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